

From: George Pater <[REDACTED]>
Sent: 08 September 2025 14:36
To: errol@[REDACTED]
Cc: Paul Jones <[REDACTED]>; Mike Richardson
<[REDACTED]>
Subject: SRU153710 - BrewDog, 18 Station Road, Upminster

Dear Sirs,

I refer to the application for the vary of a premise licence at the above address. One of the changes proposed is for the permitted times of outdoor entertainment to be amended to match the deregulated hours. I am commenting on the application regarding the Prevention of Public Nuisance.

I have some concern on how entrainment amplified from the elevated external terrace may affect residents living in close proximity and would like to propose the addition of a Noise Management Plan (NMP) to your conditions:

The premises licence holder shall adhere to a scheme of sound control measures which may include the installation of a sound limiting device to prevent a public nuisance as a result of music and amplified sound from the premises. The scheme shall adopt the existing conditions of the licence approved by the local authority within 30 days of the premises licence being granted.

I have already created a NMP based on your existing conditions and have attached this document for you.

With this condition of a NMP adopting your already existing conditions I would have no objection to make. Without such I am unable to support the requested application due to the likelihood of Public Nuisance.

Kindest Regards

Mr George Charles Pater, CertHE, MCIEH | Public Protection Officer

London Borough of Havering | Neighbourhoods, Public Protection & Licensing
Town Hall, Main Road, RM1 3BB

Policy of Sound Control Measures

The purpose of this policy is to ensure that the Business and its premises, so far as is practically possible, causes nominal disturbance to the Public, Community and immediate surrounding areas in relation to potential nuisance and anti-social behaviour.

This policy will be reviewed annually and amendments forwarded to the local Environmental Health team for their reviewing and agreement.

All members of staff will be informed of the policy and trained accordingly.

Customers

The premises licence holder shall manage and direct away groups of people loitering around the premises.

The premises licence holder shall manage the noise of customers leaving the premises by reminding them on leaving to keep noise to a minimum and by providing suitably worded signage at the exit of the premises.

Premises

The premises licence holder shall limit noise coming from inside the premises by installing effective insulation, double glazing and use of sound dampening materials where possible through any renovation works.

The premises licence holder shall control noise from the premises by keeping windows and doors closed after 21:00 and monitoring music levels. Customers in the premises shall be politely asked to keep noise levels down if they start to become excessively loud. Vibration from machinery, e.g. air-conditioning fans, kitchen extractors, shall be minimised via the equipment being used only during the premises' opening hours and by the installation of noise-dampening materials.

Music/Entertainment Systems

The premises licence holder shall ensure the installation of noise limiting devices to 5dB(A) above background noise levels on all external amplification equipment.

External performances of live music on the roof terrace may be amplified but shall not exceed 5dB(A) above existing background sound levels on the street surface.

External performances of recorded music may be amplified but shall not exceed 5dB(A) above existing background sound levels.